

HONG Zhi Hao

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EDUCATION

Nanyang Technological University

Aug 2021 – present

Double Degree in Business and Computer Engineering

- Bachelor of Engineering (Computer Engineering)
- Bachelor of Business (specialization in Business Analytics)

WORK/INTERNSHIP EXPERIENCE

Shopee/SeaMoney

May 2024 – Aug 2024

Financial Product Management (Tech Compliance) Intern

- Led comprehensive gap assessments to ensure alignment with standards and regulations such as DPTM and ISO 27001, improving compliance and operational efficiency.
- Analyzed multi-country requirements and contributed to the ISO 27001 manual, supporting cross-border compliance efforts.
- Collaborated cross-functionally to align departments with regulatory standards
- Set up and managed team documentation on Confluence, enhancing communication and collaboration.

SunGreenH2

Nov 2023 – Jan 2024

Business Development Intern

- Spearheaded comprehensive market research across EMEA, Americas, and APAC, identifying potential collaborators and competitors.
- Automated sales reports in Excel, reducing time by 95% and improving accuracy.
- Streamlined CRM workflow by automating marketing and deals workflows on HubSpot.
- Designed a monthly newsletter template, enhancing communication.

Azqore SA

Oct 2022 – Apr 2023

Identity and Access Management (IAM) Intern

- Led a project to identify, classify and address uncorrelated accounts on SailPoint IdentityIQ, ensuring secure and accurate access for users from over 30 banks
- Utilized data analytics and created macros to automate tasks, providing documentation for the Swiss team to replicate the process for EU-based banks
- Assisted with IAM tasks, including password resets and ticket resolutions on JIRA.

KPMG Singapore

May 2022 – Aug 2022

Digital Trust Intern

- Optimized IT audits with data analytics, achieving a 97% time savings in Excel.
- Prepared work papers for general IT controls and IT automated controls after evaluating systems such as SAP and SuccessFactors for Singapore Exchange Ltd
- Reviewed user access to databases such as Oracle and MSSQL, and operating systems such as Windows, Linux and AIX for Singapore Press Holdings Ltd.

NIPSEA Group | Nippon Paint Holdings (SG)

Dec 2020 – Jun 2021

Finance Admin

- Assisted in closing a US\$12 billion merger, compiling compliance documents for multiple Asian countries.
- Conducted competitor research for CapEx and formulated Group CapEx guidelines
- Performed market analysis in the automotive industry and drafted business strategies for Japan and Europe.
- Researched and drafted ESG strategies, and supported the finance team's account reconciliations.

CO-CURRICULAR ACTIVITIES

NTU Product Club

May 2024 – April 2025

Financial Controller

- Managed finances and secured sponsorships for club events.
- Led a team in organizing the Product Management Experience event.

NTU Product Club

Jan 2024 – Mar 2024

Product Management Experience Participant

- Proposed an automated schedule optimizer for NTU's course planning tool to reduce the time taken from 2 hours to 2 minutes
- Awarded Judge's Choice at the internal product challenge

Hall of Residence 5 Hall Council

Sep 2021 – Aug 2022

Financial Controller

- Prepared a hall budget of about \$20,000 and handled asset management, collaborating with various committees.
- Handled financial claims, negotiated sponsorships, and improved financial operations.

COMMUNITY SERVICE

SmileAsia Student Chapter National Exco

President

Apr 2022 – Mar 2023

- Led team in planning and execution of the annual Asia Student Leadership Conference
- Supervised the planning and execution of the fundraising concert

Treasurer

Apr 2021 – Mar 2022

- Budgeted and handled logistics for the annual Asia Student Leadership Conference
- Communicated with school chapters for events organization and fundraising, and financial matters across chapters

AWARDS AND ACHIEVEMENTS

- **ASEAN Undergraduate Scholarship:** Received a full-ride scholarship throughout undergraduate studies at NTU.
- **Singapore Business Case Competition 2023 Semi-Finalist:** Pitched a product to use AI for improving agriculture yields in Nigeria.
- **NTU Port63 Challenge 2023 Finalist:** Pitched a two-pronged solution to reduce and commercialize food surplus in hotel buffets.
- **Google Advanced Data Analytics Professional Certificate**
- **Google Business Intelligence Professional Certificate**

SKILLS

Languages: Fluent in English, Mandarin, Malay; Conversational in Japanese.

Technical Skills: Proficient in Python, C, C++, R, Java, SQL, Unix. Experienced in automation using Excel, HubSpot, and PowerBI. Skilled in data analytics and visualization with Tableau. Skilled in tech product management.